



## HealthHero introduces its futuristic tech platform leveraging GenAI to transform clinical service and patient experience

London, July 25, 2024. Today, HealthHero introduces its next generation tech platform, Chronos, heralding a new path for the integration of generative AI into digital health. The Chronos platform focuses on four key objectives: improving the patient experience, enabling operational and clinical efficiency, building interoperable health ecosystems, and delivering gold-standard clinical quality.

*“Over the past four years, HealthHero has been committed to simplifying healthcare and improving lives. The current integration of AI and machine learning technologies will enable HealthHero to continue delivering gold-standard digital healthcare at scale. Leveraging AI to improve the efficiency and scale of our business is a natural step in our evolution as Europe’s leading digital-first healthcare provider”,* said Ranjan Singh, HealthHero CEO and Co-Founder.

HealthHero technologies have significantly improved efficiency, boosting gross margin by 30% over the past two years. Looking ahead, the Chronos platform is poised to double that impact. Chronos enhances clinician efficiency through medical-grade decision support and transcription, while patients will benefit from personalized, intelligent assistance with tools including advanced smart bots. Additionally, its AI-driven digital twin for backend document automation is poised to set new standards in regulatory audits.

*“I am excited to introduce Chronos to the world. Our multi-disciplinary team has taken a patient centric service design approach to build a technology stack that is fast emerging as a reference architecture for digital healthcare globally. By reducing friction in the patient experience, enabling clinicians with best-in-class decision support tools, and connecting across key players in the digital healthcare ecosystem, Chronos will help our clients and HealthHero to reinvent healthcare”* said Deepak Jha, HealthHero’s Managing Director for Enterprise Growth and Platforms.

A cornerstone of HealthHero's solutions is patient safety and clinical quality. The business has a strong clinical heritage of compliance with rigorous medical device regulations and ISO standards. The same rigour is being applied to the incorporation of AI features: HealthHero’s clinical governance board meticulously evaluates new solutions to ensure that they meet rigorous standards for accuracy and reliability.

As a pioneer in digital-first whole health solutions, HealthHero is transforming European healthcare with cutting-edge technology. By integrating GenAI into virtual consultations, corporate wellness, and practice management tools, Chronos is leading the charge into a new era of healthcare.

### **About HealthHero**

HealthHero is Europe’s leading digital-first healthcare provider, serving healthcare institutions and patients across France, Germany, UK, and Ireland. We cover 30 million lives, work with over 4,000 clinicians, and conduct over 4 million consultations annually. HealthHero meets “whole health” needs, from preventative care to chronic disease management. Simplifying healthcare, improving lives.

##